1	BEFORE THE			
	ILLINOIS COMMERCE COMMISSION			
2	IN THE MATTER OF:			
3)			
4	Master Call Connections, LLC,))) No. 16-0408			
5	Application for a Certificate of) Interexchange Authority to)			
6	operate as a Reseller of)			
7	Telecommunications Services) within the State of Illinois.)			
8	Chicago, Illinois October 19, 2016			
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10	Met pursuant to notice at 1:00 p.m.			
11	BEFORE: JESSICA L. CARDONI, Administrative Law Judge.			
12	APPEARANCES:			
13	ROWLAND & MOORE LLP, by MR. THOMAS J. ROWLAND			
14	200 West Superior Street, Suite 400 Chicago, Illinois 60654			
15	(312) 803-1000			
16	Appearing on behalf of Master Call			
17				
18	SULLIVAN REPORTING COMPANY, by			
19	Brad Benjamin, CSR License No. 084-004805			
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21				
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2		<u>I N D E X</u>	
3	Witnesses:	Re- Re- By Direct Cross direct cross Examiner 5 Mr. Rowland	
4	Roulan Tsoutiev	7 Judge Cardon:	i
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7		<u>E X H I B I T S</u>	
8	Number	For Identification In Evidence	<u>e</u>
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- 1 JUDGE CARDONI: Pursuant to the authority of
- 2 the Illinois Commerce Commission, I now call
- 3 Docket 16-0408. This is Master Call Connections,
- 4 LLC's. Application for Certificate of Authority to
- 5 operate as a reseller of a local exchange and
- 6 interexchange telecommunications services in the
- 7 State of Illinois.
- 8 May I have the appearances, please,
- 9 for the record.
- 10 MR. ROWLAND: Yes, your Honor.
- 11 On behalf of Master Call Connections,
- 12 LLC, Thomas Rowland of the law firm of Roland &
- 13 Moore, 200 West Superior Street, Suite 400, Chicago,
- 14 Illinois 60654. And on the phone, we have a
- representative of the company, the president.
- Rous, would you like to introduce
- 17 yourself?
- 18 MR. ROUSLAN TSOUTIEV: Yes.
- 19 Rouslan Tsoutiev, president of Master
- 20 Call Connections, LLC.
- JUDGE CARDONI: And could you spell --
- MR. ROUSLAN TSOUTIEV: The address of the

- 1 company is 39 Broadway, Suite 1850, New York, New
- 2 York 10006.
- JUDGE CARDONI: And Mr. Tsoutiev, could you
- 4 spell your first and last name for the court
- 5 reporter, please.
- 6 MR. ROUSLAN TSOUTIEV: Yes.
- 7 R-O-U-S as Sam, L, as Larry, A-N, as
- 8 Nancy. The last name is T, as in Tom, S, as Sam,
- 9 O-U-T, as Tom, I-E-V, as in Victor.
- 10 JUDGE CARDONI: Thank you. We're here to today
- 11 for a hearing in this docket.
- 12 Mr. Tsoutiev, would you please raise
- 13 your right hand to be sworn as a witness.
- 14 MR. ROUSLAN TSOUTIEV: Yes.
- JUDGE CARDONI: Do you swear to tell the truth,
- 16 the whole truth, and nothing but the truth?
- 17 MR. ROUSLAN TSOUTIEV: I do.
- 18 JUDGE CARDONI: Okay. Thank you.
- Mr. Rowland, you can proceed with your
- 20 direct examination.
- 21 MR. ROWLAND: Thank you.

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- 2 ROUSLAN TSOUTIEV,
- 3 called as a witness herein, having been first duly
- 4 sworn, was examined and testified as follows:
- 5 DIRECT EXAMINATION
- 6 BY
- 7 MR. ROWLAND:
- 8 Q Sir, you've given us your name and business
- 9 address.
- 10 Do you have a copy of the application
- 11 before you?
- 12 A Yes.
- 13 Q Do you agree that the information and
- 14 answers provided there were provided by you or under
- 15 your direction?
- 16 A Yes, I agree.
- 17 Q And are there any changes on the
- 18 application?
- 19 A Yes. We have change on the -- page 6 --
- 20 Q Page 6.
- 21 A -- Paragraph 9.
- We're in the State of New York and

- 1 Florida.
- 2 Q So you would want to add the State of New
- 3 York and Florida to the list there on page 6?
- 4 A Right.
- 5 Q Okay. Thank you.
- And is there another change as well?
- 7 A Yes. The change is on the page 10, on the
- 8 Paragraph 4, where it says, "Applicant will resell
- 9 the services of the incumbent local exchange carriers
- 10 AT&T, " and we want to add Windstream. That's another
- 11 provider we're planning to use.
- 12 Q Okay. Thank you.
- 13 A And also -- also at Paragraph 5, we want to
- 14 change. Instead of "no," we want to put "yes,"
- 15 because we will provide repairs if it's inside the
- dwelling or house or apartment. And if it's outside,
- 17 repairs will be provided by either AT&T or
- 18 Windstream.
- 19 O I see. Okay. Thank you.
- 20 Are those the cha- --
- 21 A That's all.
- 22 Q Those are the only changes.

- Okay. Thank you very much.
- 2 A Nothing else.
- 3 MR. ROWLAND: With that, your Honor, I would
- 4 tender the witness for any questions you might have.
- 5 JUDGE CARDONI: Okay. Just a couple.
- 6 CROSS-EXAMINATION
- 7 BY
- JUDGE CARDONI:
- 9 Q Mr. Tsoutiev, where will the company
- 10 maintain its book and records?
- 11 A We maintain our books and records in our
- 12 headquarters in New York --
- 13 Q Okay.
- 14 A -- which is 39 Broadway, Suite 1850,
- 15 New York, New York 10006.
- 16 Q So you're seeking a waiver of Part 250 of
- 17 the Illinois Rules, correct?
- 18 A Correct.
- 19 Q Okay. And will you comply with all federal
- 20 and state rules concerning slamming and cramming?
- 21 A Yes, we do.
- 22 Q And is it your position that Master Call

- 1 possesses requisite technical, managerial, and
- 2 financial abilities --
- 3 A Yes.
- 4 Q -- to provide these services in Illinois?
- 5 A Correct. Yes.
- 6 JUDGE CARDONI: Okay. I want to note for the
- 7 record that Staff Witness George Light, who's an
- 8 engineering analyst at the Commission, has
- 9 recommended approval of your Certificate of
- 10 Authority.
- 11 There is one piece, however, that
- we're still missing from your application, and that
- is your ITAC membership application.
- 14 So that's -- you know where that is,
- 15 Mr. Rowland, in the application, correct?
- 16 MR. ROWLAND: I --
- 17 JUDGE CARDONI: Section 6?
- MR. ROWLAND: I do.
- 19 And the company now has that, and I
- 20 believe they're in the process of filling that out
- 21 and sending it in.
- 22 JUDGE CARDONI: Okay.

- 1 MR. ROWLAND: Do you want us to file it as a
- 2 late-filed exhibit?
- 3 JUDGE CARDONI: You can file it as an exhibit.
- 4 That will be fine.
- 5 MR. ROWLAND: Okay. We will do that.
- 6 JUDGE CARDONI: Let's do that.
- 7 Would you like to make a motion
- 8 concerning these exhibits.
- 9 MR. ROWLAND: Yes, I would.
- 10 Your Honor, I would like to move for
- 11 the admission of the exhibits to the application
- 12 including the ITAC and UTAC application and the
- 13 financial attachment -- financial information.
- 14 Along the lines of the financial, we
- 15 realize that the consultant submitted that to the
- 16 record. What we would like to do is work with the
- 17 Commission to redact that and have it a confidential
- 18 exhibit going forward, if we could do that.
- 19 JUDGE CARDONI: Okay. I think the best thing
- 20 to do, then, would be to contact the clerk's office
- 21 to remove it, and then to file -- re-file.
- MR. ROWLAND: So we would do that by a letter

- 1 and cc you on that --
- JUDGE CARDONI: Okay.
- 3 MR. ROWLAND: -- and put it in the record.
- And, in addition, there are exhibits
- 5 having to do with the company's certificate to do
- 6 business in Illinois as well as its home office, and
- 7 we would move for the admission of those exhibits as
- 8 well.
- 9 JUDGE CARDONI: Okay. That motion is granted.
- 10 Those exhibits will be admitted.
- 11 And Mr. Tsoutiev, so just so you know
- our process, once I receive your ITAC membership
- materials and a transcript from today's hearing, I'll
- 14 draft an order. It will go before the Commission.
- Typically, it will be a month or so,
- 16 but I suspect it will be on the December 7th or 14th
- 17 agenda. So barring any unforeseen problems, I
- 18 suspect you'll have your certificate at that time.
- 19 THE WITNESS: I understand.
- Thank you, your Honor.
- 21 MR. ROWLAND: And, your Honor, just to be
- 22 clear, there were two other waivers, and I just want

- 1 to make sure --
- JUDGE CARDONI: Yes, I did see those other
- 3 waivers.
- 4 MR. ROWLAND: One of them may not be required
- 5 anymore since it may have changed by statute, and
- 6 that's Part 710, Uniform System of Accounts.
- 7 JUDGE CARDONI: Uh-huh.
- 8 MR. ROWLAND: But we had a waiver for that as
- 9 well as the Part 735.180, which is the directories.
- 10 We had a waiver for that as well.
- JUDGE CARDONI: Okay. I'll make sure the order
- 12 correctly addresses those waivers.
- MR. ROWLAND: Okay. Thank you, your Honor.
- 14 JUDGE CARDONI: So with that, I quess I will
- 15 mark the record heard and taken with the assumption
- that you will be making that late-filed exhibit.
- 17 MR. ROWLAND: We will do that.
- 18 JUDGE CARDONI: Okay. Thank you very much.
- 19 HEARD AND TAKEN.

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